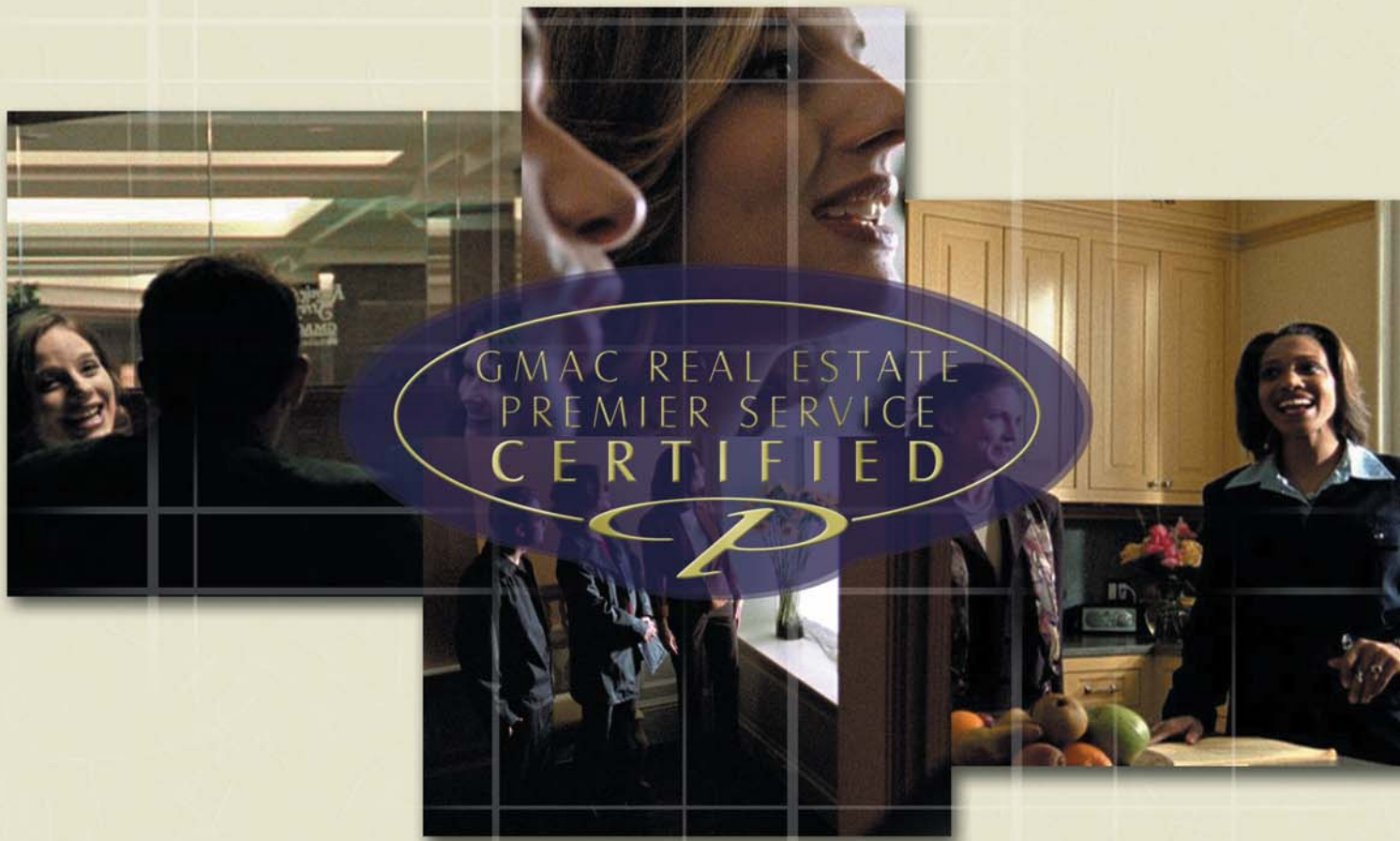


Service You Deserve. People You Trust.SM



PREMIER SERVICE GUARANTEE

for the
Home Buyer
Client



Premier Service Certified for the Buyer Client

*This Premier Service Guarantee
is our written commitment to you
assuring the delivery
of all of the listed services.*

During Your New Home Search

As your representative, I will:

- Conduct counseling and information sessions to identify your needs and goals and to plan a property search.
- Offer to arrange pre-qualifying or pre-approval meeting with a lender to determine affordability range and improve negotiating position at the point of offer.
- Commit to priority availability for meeting your needs and schedule for property research and showings.
- Provide access to community and property information.
- Complete a market search to identify properties consistent with your needs and price range.
- Prepare a written Competitive or Comparative Market Analysis for you prior to you making an offer.
- Obtain and review with you the seller's written property history and disclosure statement prior to the Offer to Purchase.
- Prepare a written Offer to Purchase on the property of your choice reflecting your price and terms.
- Provide counsel and negotiating assistance.
- Provide a list of building and pest inspectors prior to the Offer to Purchase
- Assist you in monitoring the status and satisfaction of contract contingencies.
- Accompany you on walk through property inspection before closing, if provided for in the contract.
- Contact you after the closing to assure the satisfactory completion of all service details.
- Offer the opportunity to evaluate the service provided through the Quality Service Assurance Survey®.

Agent's Signature

Date

Buyer(s) Signature

Date



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